



Valencia Water Company Water SMART Program Variance Request

Name: _____ Account Number: _____

Service Address: _____

Daytime Phone: _____ E-mail address: _____

For Approval/ Denial Notification

This form is to request an allocation greater than the standard amount Valencia Water Company (VWC) uses for your type of home. If you believe you need an increased allocation based on the criteria listed below, you must complete and return this form. The **Water SMART** Program is designed to serve as a tool to help you identify problems such as leaks or over-watering. Using water efficiently helps save you money on your water bill and comply with the state mandate to reduce per capita water consumption by 20% by 2020. Variances may be approved for any of the following reasons and are subject to periodic review by VWC. ****Please note that indoor variances are not available until late 2010.****

Additional landscape area:

(The landscaped area allocated to your property is shown on your water bill, located above the graph, on the top left).

Current Allocation _____ Sq Ft Additional Allocation Requested _____ Sq Ft

You must also submit a two (2) dimensional sketch. Show dimensions in feet and the total area in square feet. Include the surface area of pool and spa but **do not include hardscape area (i.e. driveways, patios) as part of the landscape total**. You may use the back of this form for your sketch. Additional information may be requested including a water audit.

Additional people in household:

Current Allocation _____ **4** Additional Allocation Requested _____ Available late 2010 _____

If your request is for an additional one (1) to two (2) people, please sign and return this form. No additional information is required. However, if your request is for an additional three (3) people or more you must attach proof of permanent residency for each person in the household. Proof may be children's birth certificates, school records, blank checks with preprinted name and address, copies of income tax returns, driver's license, lease agreements, etc. Additional information may be requested, including a water audit at your home. Increased allocations for additional occupants must be renewed every two (2) years. Forms will be mailed to you for this purpose.

Other:

There may be instances where an increased allocation on a permanent or temporary basis may be appropriate. If you believe that is the case, please provide the details below and attach any documentation you may have. Our Customer Service Department will contact you regarding your request within 30 business days.

In most cases, if approved, variances will be applied starting with your next bill.

I have completed this form and affirm that I am the above account holder and the information contained herein, including attachments, is complete and accurate. I may be liable for back charges for providing false information. Further, I understand that VWC reserves the right to inspect and/ or rescind all variances granted.

Please return to:
Attn: Variance Request
Valencia Water Company
24631 Avenue Rockefeller
Valencia, CA 91355

Signature _____ Date _____

(VWC Personnel Only)
Denied _____ Approved _____ Signature _____ Date _____