

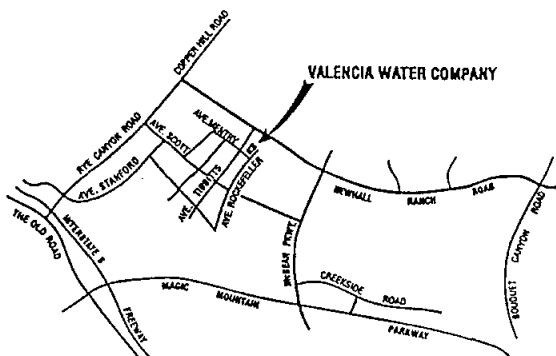
Form No. 7

Form for "Delinquency Notice"

48 HOUR SHUT-OFF NOTICE



Valencia Water Company
 24631 Avenue Rockefeller
 Valencia, California 91355
 Phone (661) 294-0828



(C)

Date _____ Name _____
 Address _____

Your water service will be discontinued in 48 hours for a non payment of past due balance. To avoid a reconnect charge and deposit, payment *must be* in our office no later than 4:00 P.M.

Date _____

Valencia Water Company
 24631 Avenue Rockefeller
 Valencia, California 91355
 Phone (661) 294-0828

\$ _____ Past due balance
 \$ _____ Total bill

If there are any questions regarding the amounts above, an explanation should be requested from the utility. If an explanation satisfactory to the customer is not made by the utility and the bill is still questioned, the customer may deposit with the California Public Utilities Commission State Office Building, 905 Van Ness Avenue, Room 2003, San Francisco, California 94102, E-mail: consumer-affairs@cpuc.ca.gov, telephone number is (public) (800) 649-7570 and (hearing impaired-TDD) (800) 229-6846, the amount of the bill to avoid discontinuance of service. Make remittance payable to "California Public Utilities Commission" and attach the bill and a statement setting forth the basis for the dispute of the amount of the bill. The Commission will review the basis of the billed amount and disburse the deposit in accordance with its findings.

* TO OBTAIN INFORMATION ON THE AVAILABILITY OF FINANCIAL ASSISTANCE, CONTINUANCE OF SERVICE, OR ARRANGEMENTS FOR A PAYMENT PLAN CALL (661) 294-0828 ASK FOR CUSTOMER SERVICE.

The Commission will not however, accept deposit when the dispute appears to be over matters that do not directly relate to the accuracy of the bill. Such matters include the quality of a utility's service, general level of rates, pending rate applications, and sources of fuel or power.

(C)

(To be inserted by utility)

Issued by

(To be inserted by Cal. P.U.C.)

Advice Letter No. 93

Robert J. DiPrimio
NAME

Date Filed MAY - 7 2001

Decision No. _____

President
TITLE

Effective JUN 18 2001

Resolution No. CSD-5